Joint Family Support Assistance Program

Background

FY-07 Defense Authorization Act, Sec. 675, required the DoD to implement a Joint Family Support Assistance Program for families of members of the Armed Forces to provide:

- Financial and material assistance
- Mobile support services
- Sponsorship of volunteers and family support professionals for the delivery of support services
- Coordination of family assistance programs and activities provided by *Military OneSource*, Military Family Life Consultants, counselors, the DoD, other federal agencies, state and local agencies, and non-profit entities

Key Features_

JFSAP partners with military, state, and local resources to:

- Assess needs
- Identify resources & address gaps
- Enhance/build community capacity
  - Facilitate an integrated service delivery system and a community of support and outreach for military families
- Provide outreach to families to inform them about available resources

Partnerships

- National Guard Bureau
- RA Joint Deployment Support and Reintegration Office (YRRP)
- Services & Reserve Components
- Military OneSource
- Military Family Life Consultant Program
- American Red Cross
- Military Child Education Coalition
- Zero To Three
  - Coming Together Around Military Families
- 4-H
  - Operation Military Kids

Locations: State NG Joint Force Headquarters

JFSAP Pilot States (Nov 07-Aug 08)

Alabama	Arkansas
California	Colorado
Florida	Hawaii
Indiana	Minnesota
Nebraska	New Hampshire
Ohio	Oregon
Tennessee	Texas
West Virginia	

JFSAP Expansion States (Sep 08)

Alaska	Arizona
Connecticut	Delaware
Georgia	Idaho
Illinois	Iowa
Kansas	Kentucky
Louisiana	Maine
Maryland/DC	Massachusetts
Michigan	Mississippi
Missouri	Montana
New Jersey	New Mexico
New York	Nevada
North Carolina	North Dakota
Oklahoma	Pennsylvania
Rhode Island	South Carolina
South Dakota	Utah
Vermont	Virginia
Washington	Wisconsin
Wyoming	American Samoa
Guam	Puerto Rico

JFSAP Staff

- 15 Pilot Sites
  - Military OneSource Consultant
  - Military Family Life Consultant (MFLC)
  - Child & Youth Behavioral MFLC
  - Red Cross

- Remaining 35 States & Puerto Rico (PR)
  - Military OneSource Consultant
  - 1 or 2 MFLCs*
  - Red Cross (Volunteer Position)

* Varies based on # of members/families impacted by deployment

JFSAP Staff

Military OneSource Consultant

- MOS regional expert on resources available in the communities where members and families live
- Partner with groups, e.g. the ISFAC, to integrate military and civilian resources
- Identify, catalog (hard copy and electronic) and publicize resources available to members and families, including MOS resources
  - Populate MyState database resources for members and families
- Coordinate financial counseling for families
- Connect members and families to One-on-One counseling
- Child Care
    - Expand partnerships to bridge the gap between need and current program delivery
    - Explore new partnerships
    - Expand weekend and short-term programs and services

JFSAP Staff

Military Family Life Consultants (MFLC)

- MFLC:

  In addition to role of building/enhancing community capacity, provide non-medical, short-term, solution-focused counseling services to individuals, couples, families, and groups. Facilitate educational groups addressing life skills and military lifestyle topics.

- Child and Youth Behavioral (CYB)-MFLC:

  Provide outreach to families with children to offer parenting and child development education, non-medical counseling and referral, and raise family and community awareness about the effects of deployment and reunification on children and youth.

  - Child Care
    - Expand partnerships to bridge the gap between need and current program delivery
    - Explore new partnerships
    - Expand weekend and short-term programs and services

JFSAP Staff
American Red Cross (ARC)

Manager, Service to Military Families:

- Liaison between the JFSAP Team and ARC Chapters
- Coordinates with chapters to ensure community awareness/access to ARC services to the military community to include:
  - Emergency Communications
  - Casualty Travel Assistance Program (CTAP)
  - Wounded Warrior and Outreach to Military Hospital Programs
  - Volunteer opportunities for spouses and other family members,
  - Training support to military families in areas such as First Aid/CPR, Psychological First Aid for Military Families, Pet First Aid, Swimming, Babysitter and other courses
- Facilitates meetings between chapters and interested community agencies to address needs/identify resources to support military families
- Facilitates information and referral capabilities of chapters
- Facilitates MFLCs using chapters for meetings with military family members
- Provides support to Yellow Ribbon Events

Operation Military Kids (OMK)/JFSAP Partnership

- Connect military children and youth with appropriate youth programs where they live
- Assist to identify military families and market JFSAP to military families
- Communicate with JFSAP teams and partner organizations e.g. 4-H, Boys and Girls Clubs, State Department of Education, Child Care Resource and Referral Agencies
- Provide support and assistance to geographically dispersed youth and families of all military personnel
- Provide summer camps for children and youth
  - Summer 09: 300 camps in 39 states

JFSAP Children & Youth Programs

- **Partnerships with federal and non-federal entities**
  - **4-H**
  - **Boys & Girls Club**
  - **National Association of Counties**
  - **ZERO TO THREE**
  - **MCEC**

Promoting engagement of young people in public service to military communities

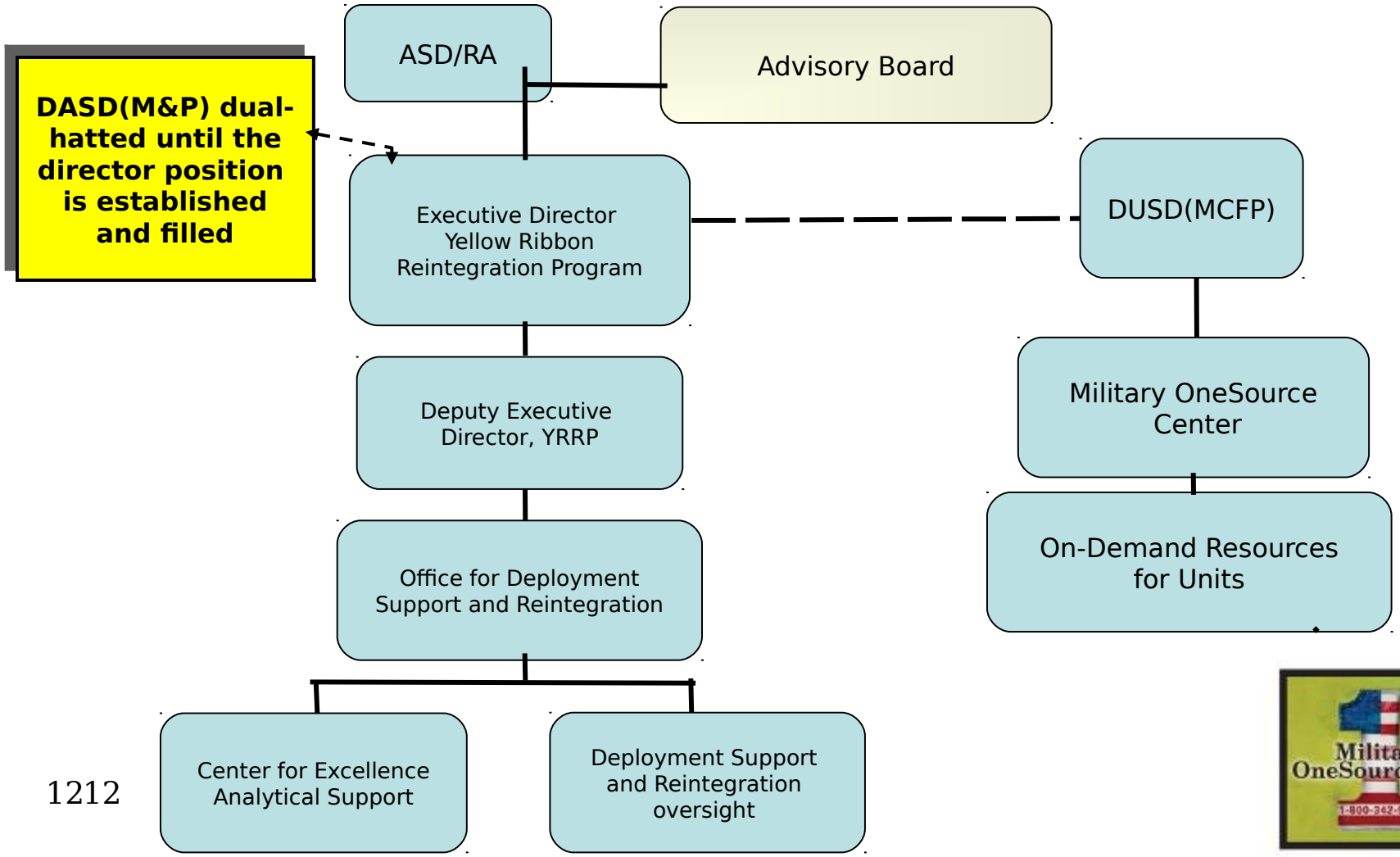
Military OneSource.com
1-800-342-9647

STATE JFSAP TEAMS RESULTS
1 NOV 07 – 31 Mar 2009

- Provided services to 567,113 members and families during 23,956 contacts.

- Conducted 24,063 outreach visits to state, local, and non-profit organizations to collaborate & integrate resources on behalf of members/families

RELATIONSHIP JFSAP/YRRP


ASD/RA
Advisory Board
DASD(M&P) dual-hatted until the director position is established and filled
Executive Director Yellow Ribbon Reintegration Program
DUSD(MCFP)
Deputy Executive Director, YRRP
Military OneSource Center
Office for Deployment Support and Reintegration
On-Demand Resources for Units
Center for Excellence Analytical Support
Deployment Support and Reintegration oversight

Joint Family Resource Center

Military OneSource.com
1-800-342-9647

Joint Family Resource Center (JFRC)

- DoD established the JFRC Feb 08 to help JFSAPs attain state of the art, world-class status by providing comprehensive policy, guidance, support and resources and technical assistance. JFRC will:
  - Work with states to resolve issues
  - Establish Military OneSource MyState Directory
  - Provide Training
  - Maintain and/or establish partnerships with national organizations
  - Identify issues and trends
  - Document lessons learned and best practices
  - Be a clearinghouse for effective practices for outreach to troops and families
  - Establish a child care network
  - Establish a network of local counselors
  - **Schedule/coordinate on-demand resources in support of Yellow Ribbon Reintegration Program (YRRP) events**

Toll-free #: (888)-256-9920
Email: JFSAP@Moscenter.us

JFRC Staff

- DoD/National Guard Bureau
- American Red Cross Manager
- Personal Finance & Transition Specialist
- Children and Youth Specialists
- Program Analysts
- Military OneSource Program Manager
- Military Family Life Consultant Manager
- Chaplain

OSD/JFSAP Emphasis

- Support to Yellow Ribbon Reintegration Program (YRRP)
  - On-Going Family Support During Deployment Cycle
- On-Demand and Community-Based Services
  - Personal Finance & Transition
  - Child Care
  - Recreation
  - Commissary/Exchange Outreach
  - Counseling (MFLCs/MOS)
  - Outreach to families

JFRC/MC&FP "On-Demand" Resources

- 31 July 2008 JFRC launched web-based form and process for commands to request MOS, MFLC, Personal Finance resources to support events
  - Emphasis Deployment/YRRP events
- Requests flow to JFRC through chains-of-command and also go to SFPD
- JFRC deploys the resources

Deployment Cycle Support
On-Demand Resources

- Military OneSource
  - Program Overview/Briefing
  - Training
  - Resource Booth/Table
  - Materials Only
- MFLC
  - Counseling
  - Program Overview/Briefing
  - Training
  - Resource Booth/Table
- Personal Finance
  - Counseling
  - Program Overview/Briefing
  - Training
  - Resource Booth/Table

On-Demand Scheduling Process

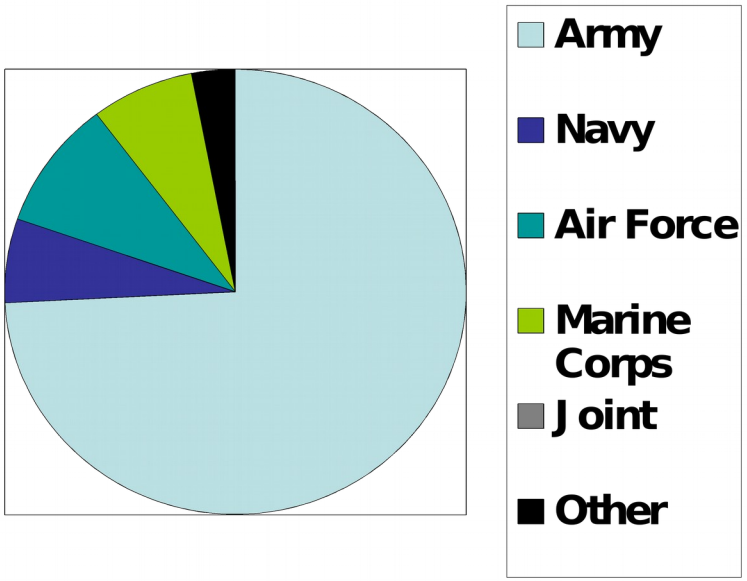
- Request Form: jfsap.mhf.dod.mil
- Units submit request minimum 30 days prior to event
- OSD approves resources/request
- JFRC Regional Coordinators serve as primary POC for coordination of resources
  - Contact is made with requesting unit within 3 business days of receiving the request for resources
  - Additional available resources are discussed

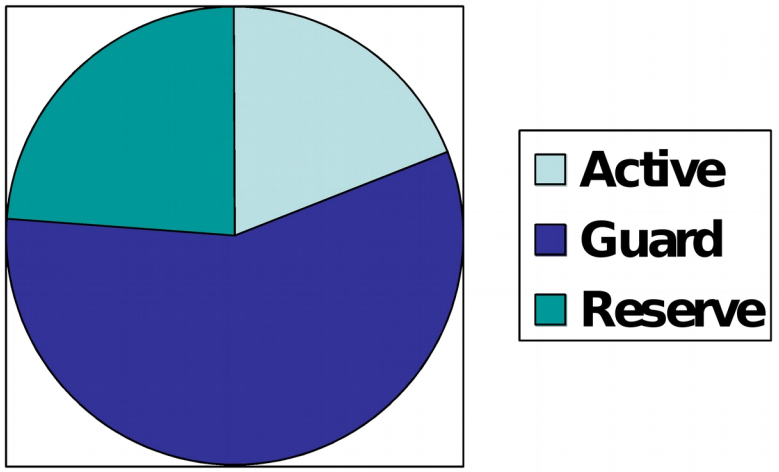
On-Demand Results

- As of 7 May, commanders have requested resources to support 3090 events with almost 828,000 participants (est).

- **83% of the requests are from Guard and Reserve units.** 98% of units rate the services and the process good or above.

On-Demand Usage 8/1/08 to 5/7/09 (3090 Total Requests)





JFSAP Newsletter

- Contains current news and information to benefit your organization
  - Chaplain's Corner
  - JFSAP News
  - Request for Resources Information
  - Military HomeFront Connections News and much more!

- OSD would love to hear from you. If your unit has a "promising practice" or an article to submit send to jfsap@jfsap.org.
  - Submit by the 15th of each month to be considered for the following month.

- To receive the monthly JFSAP newsletter:
  - Go to the JFSAP Webpage: militaryhomefront.dod.mil/service/jfsap
  - Click: eNewsletters and select JFSAP to start your monthly subscription

Questions?